

VOICE MAIL USER GUIDE



SIMPLE ● CONVENIENT ● RELIABLE
That's Voice Mail.



Keeping You Connected!

BRAZOS
Telephone Cooperative, Inc.

109 N. Ave D | Olney, TX 76374
Phone: 1.800.687.3222 or 940.564.5659
www.brazosnet.com

Voice Mail User Guide

GENERAL VOICE MAIL USER INSTRUCTIONS

Access Your Voice Mailbox

From the phone subscribed to the voice mail service:

When you lift the receiver on your phone and hear a stutter dial tone, this means you have a voice message.

1. Dial the 3 digit prefix of your phone number + 7877.
Example: 564.7877 (*Be sure to use the correct prefix for your telephone number*).
2. You will then be prompted to enter your PIN plus #.
Note:Your PIN is the last 4 digits of your phone number.

From a different phone:

1. Dial the 3 digit prefix of your phone number + 7877.
Note: If you are dialing from out of the area, you will need to dial 1 + area code + the number.
2. You will then be prompted to enter your area code and phone number, followed by #.
3. You will then be prompted to enter your PIN followed by #. You will then hear, "**Welcome to the messaging service**".

By selecting the following functions using the numbers indicated, the Voice Automated Menu allows you to:

- (1) Listen to and manage your messages.
- (2) Send a message.
- (3) Manage and change your greeting.
- (4) Change your settings, including your PIN.
- (6) Retrieve your deleted messages.
- (7) Leave your mailbox and log into another mailbox.
- (0) Get help.

Other Calling features Available at Brazos:

Caller ID Name and Number, Caller ID (Number Only), Call Waiting, Caller ID/ Call Waiting, Cancel Call Waiting, Caller ID Name & Number with Anonymous Call Rejection, Anonymous Call Rejection, Selective Call Rejection, Automatic Recall, Automatic Call Back, Three-Way Calling, Call Forwarding, Call Forward on Busy, Call Forward No Answer, Call Forward Remote Access, Selective Call Forwarding, Selective Call Acceptance, Speed Calling, Distinctive Ringing, Teen Line, Per-Line Blocking, and Toll Restriction.

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Brazos Voice Mail Service: \$3.95/mo